



We strive to maintain honourable working relationships with our craftspeople, partners and customers. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement. We do not share your information outside our organization or sell your information to third parties.

Caipora is committed to protecting your privacy as you use our website. To help you understand how your personal information will be treated as you use our site, we developed the following privacy policy:

As you browse our website we may collect:

- The Internet Protocol (IP) addresses of visitors to our site;
- The email addresses of those who communicate with us via email or create accounts on our site;
- Compiled information about what pages website users access or visit;
- User-specific information on what pages website users access or visit, the time they visit and the duration of their stay;

We use this information to:

- Improve the content and usability of our website;

As you send inquiries to us via our website we collect:

- The names and email addresses of site visitors who contact us;
- Any other information provided by contacts about the nature of their inquiry;
- The Internet Protocol (IP) address of the contact;
- The website referrer that explains how the contact found our site;

We use this information to:

- Respond to inquiries;
- Improve the substance and usability of our website;
- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional email about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system. Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Changes to our Privacy Policy

Any changes to our privacy policy in the future will be posted to the website and, where appropriate, through e-mail notification.

Contact

All comments, queries and requests relating to our use of your information are welcomed and should be addressed to: hello@caipora.co.uk